HAP APPLICANT PROCESS

The Homeowner Assistance Program application period closed on December 31, 2019.

Homeowners with homes damaged by Hurricane Harvey wishing to participate in the Homeowner Assistance Program will follow these steps:

1. **Homeowners will submit an application with all federally required documentation to the GLO.**

2. **Program staff will follow up with the applicant within 7 days of receiving the application to request additional information, if needed.**

3. **Applicants will have 14 days to respond to requests for additional information.**

4. **Applicants will be notified of preliminary eligibility following complete application review.**

5. **An environmental review and damage assessment will be scheduled and conducted for the applicant's home.**

6. **A program staff member will meet with the eligible applicant to discuss the scope of work, construction time frame and the assigned builder.**

7. **When construction agreements are signed, construction may begin in accordance with the agreed upon schedule. It will likely be required that the homeowner vacate their home while repairs are completed.**

During the process, applicants can check the status of their application on recovery.texas.gov or may call 1-844-893-8937 toll free for a status update.

Applications will be accepted on a first-come, first-served basis based on income qualifications until the available allocation of Community Development Block Grant for Disaster Recovery (CDBG-DR) funding from the U.S. Department of Housing and Urban Development is expended.